

# APPLY VIA MANUAL FORM FOR ALL FOREIGNERS



visit any OCBC branch. • For online application, processing time will take at least 2 weeks. Should your name exceed 40 characters, kindly visit any OCBC

You can apply for a FRANK Debit Card via online application or

branch to apply.

SECTION 1

### **VALID LONG TERM PASS** You need to submit all documents listed below:

1) Passport with at least

**FOREIGNERS WITH** 

- 6 months validity 2) Valid Long Term Pass\* 3) Proof of Address dated
- within 3 months from the date of application



#### **USING IPA LETTER** You need to submit all documents listed below:

**FOREIGN STUDENTS** 

1) Passport with at least 6 months validity 2) IPA Letter

- 3) Matriculation Card
  - 4) Proof of Address dated within 3 months from the date of application
- You may submit any of the documents listed below.



## CATEGORY A PREFERRED

PROOF OF ADDRESS (POA)

Telco/Utilities (eg: contract, bill statement, invoice)

#### • Financial Instituition (eg: Bank statement, Credit Card statement, Correspondence)

- Faculty/Hall of residency School letter\*\* HDB Tenancy Agreement with IRAS
- Stamp Duty Government Agencies (eg: EPF/CPF statement, Tax assessment, official
- correspondence)
- Refer to the last page for the list of accepted Passes and School Letters.

**CATEGORY B** 

Category A

Employer Letter

Tenancy Agreement

• MDIS Residence Letter

• Letters from other Schools not listed under

- NOTE: If you are submitting a POA document listed in Category B, kindly note that it needs to be certified and
- endorsed by an OCBC Bank branch staff before you can submit it as a POA document. Please produce your original
- copy at the branch when you are seeking endorsement.



NOTE: THE FOLLOWING INSTRUCTIONS ARE BASED ON MOBILE VIEW

FILL IN YOUR DETAILS ACCURATELY Online ban

### Select the correct salutation. 3 Please enter your name as per your passport, including all special characters such as '-' and ','. 4) If you are Malaysian, kindly indicate your Malaysian

section that is for OCBC customers.

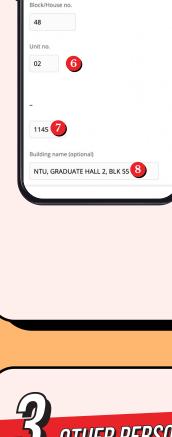
IC number.

Fill in your personal details and skip the indicated

- 673121
- NANYANG CRESCENT



OCBC customers,



#### Please do not edit the information in these two fields. Key in the level that you are staying on. If you only have a room number, you may leave the unit number field blank. Indicate the room number under the building name field below.

Key in your unit/room number here.

APARTMENT

Mobile number

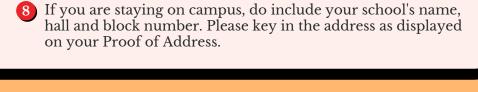
8888 8888

Home Office

This email address will be used for all bank

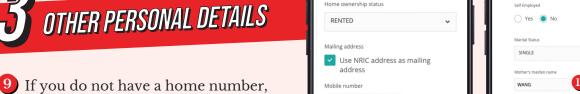
abc@gmail.com

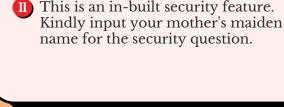
be submitting.



NOTE: Please input the exact same address as the one displayed on the Proof of Address document you will

Enter your Postal Code and tap "Get Address". Your address will be automatically populated for the Street and Block no. fields.



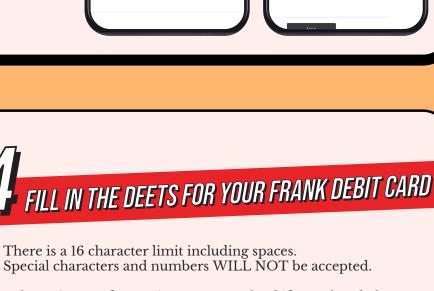


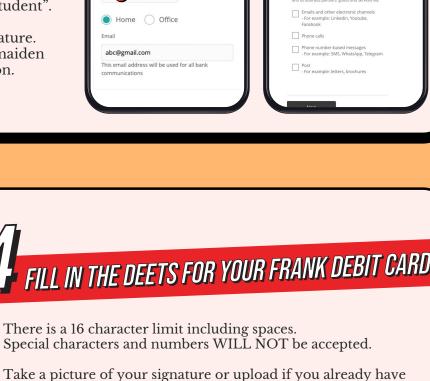
please key in your mobile number

If you are a student, select "Student".

without the country code.

- - one. Your signature should be clear and legible. The image should not exceed 2MB (for .jpg or .png) or 500KB (for pdf).

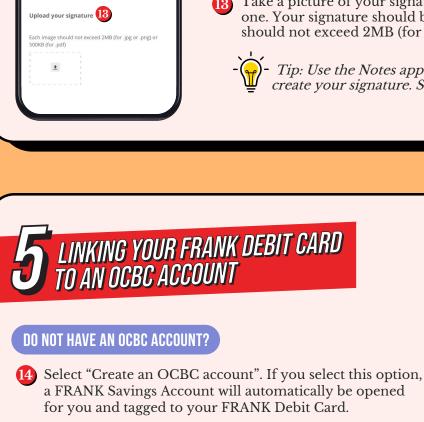




ultimately own or have effective control of the OCBC Saving

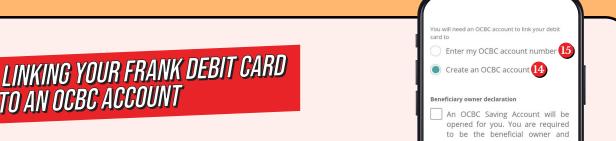
Account. Please confirm if you are the beneficial owner of the account and ultimately own or have effective control of the OCBC

Saving Account. If not, application will not be processed.



Customise your card

JAMES GORDON 12



Tip: Use the Notes app on your mobile phone to create your signature. Save it as a picture and upload it.

#### Account, OCBC Monthly Savings Account, OCBC Bonus+ Savings Account). Note: The FRANK Debit Card CANNOT be tagged to the following bank accounts. A savings/current account with an existing FRANK Debit Card linked. A joint savings account. • Current/Savings account with a negative balance. Plus! Savings Account.

Note: If the card application fails, the FRANK savings

When entering your OCBC account number, kindly ensure

• Account type is eligible for tagging of Debit Card

• Enter your 12-digit bank account number (without dashes between digits)

(e.g., FRANK Savings Account, OCBC 360 Account, OCBC Statements Savings

account will not be opened.

Account is not dormant.

Non-OCBC bank account.

are collecting this information in compliance with the relevant tax regulations. Help us ensure the information is accurate and up to date.

Singapore United States 17

Other Country(s)

YES! I HAVE AN OCBC ACCOUNT!

the following:

- TAX RESIDENCY DECLARATION Tax Residency Declaration 16
  - If you were born in the US but you are no longer a Tax Resident, • Form I-407.

mandatory.

tax residency.

form, scan and upload

all pages

ANG CRESCENT #02-1145 ADUATE HALL 2, BLK 55 e 637121

## regarding the submission of additional documents. Kindly have your required supporting documents ready. WHAT'S NEXT? YOU WILL RECEIVE HARD-COPY MAILERS FROM OCBC WITHIN You will have to upload and send documents following steps (1) - (3) to 5-7 the email address stated on the \*PendDoc letter. **BUSINESS DAYS** (1) Scan and upload

your application and you will need resubmit your application form again.

You should receive an SMS notification

#### (2) Upload all supporting (3) Sign on the declaration all pages of the documents (refer to \*PendDoc letter Section 1)

If you do not receive any updates within 7 working days after your

• You will receive a retrieval code via SMS or Email to set up your digital Debit Card. You may use the same code to set up your

• Look out for the following mailers you can expect to receive in

• Your card and online banking details will be sent to your mailbox in

4. ONLINE BANKING ACCESS CODE (This is the login username that you can use to log-in to your OCBC Digital mobile app and internet banking).

(This is the password to use with your Access Code to log-in to your OCBC Digital mobile app and internet banking). Don't panic if you don't receive all your mailers together, the list of



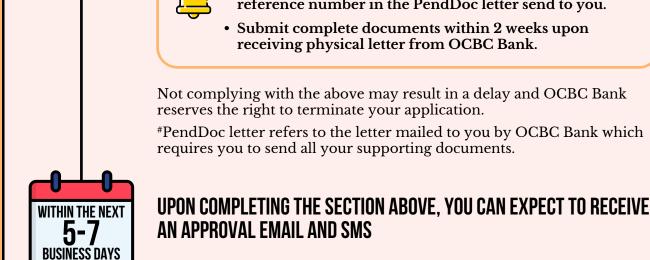
If you are Malaysian, select "Malaysia")

If you are required to pay income tax, select the country of your

If you are NOT required to pay income tax, select the country of your nationality. (e.g., if you are Singaporean, select "Singapore".

🚺 If you are a US Citizen, it is mandatory to declare your Taxpayer

Identification No. (TIN) / Social Security No. (SSN) is



#### application, we recommend that you visit the nearest FRANK Store to check your application status. If your application is successful,

Online Banking account.

2-3 working days.

your mailbox:

1. Frank Welcome Mailer (includes account no. details) 2. FRANK DEBIT CARD MAILER

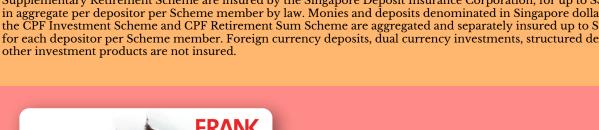
(Use this to withdraw cash using your FRANK Debit Card or when

**5. ONLINE BANKING PIN MAILER** 

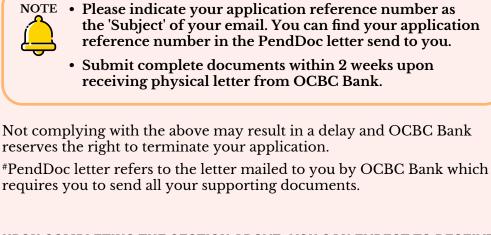
3. DEBIT CARD PIN MAILER

making NETS payments).

mailers above will be delivered on seperate days!



Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the





Deposit Insurance Scheme

Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$100,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$100,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and





#### LIST OF ACCEPTED PASSES AND SCHOOL LETTERS

### \*VALID LONG TERM PASS

- Student Pass
- Employment Pass
- S Pass
- Long Term Visit Pass
- Dependent Pass
- Personalised Employment Pass
- Immigration Singapore (Exemption) Order
- Pass Issued by Ministry of Foreign Affairs Singapore
- Tech.Pass
- EntrePass

Note: Physical Student Pass is required for customers from Sanctioned Countries such as Iran, Syria, Cuba, Sudan, Russia.

#### \*\*\*ACCEPTED SCHOOL LETTERS

- 6 local Universities (NTU, NUS, SMU, SIT, SUSS, SUTD)
- Australian International School (AIS)
- Curtin Singapore Curtin Education Centre
- Canadian International School (CIS)
- Dover Court International School
- INSEAD
- James Cook University (JCU)
- Kaplan Higher Education Institute
- Kaplan Higher Education Academy
- LASALLE College of the Arts
- Management Development Institute of Singapore (MDIS)
- Nanyang Academy of Fine Arts (NAFA)
- NEXUS International School
- One World International School (OWIS)
- SIM Global Education Singapore Institute of Management
- Singapore American School (SAS)
- SIT Partner Universities (Overseas University Partners/ Singapore Institute of Technology)
  - 1. DigiPen Institute of Technology
  - 2. Newcastle University Newcastle Research & Innovative Institute
  - 3. Technical University of Munich German Institute of Science and Technology (TUM)
- United World College of South East Asia (UWCSEA).