





NOTE

- Enjoy instant approval.
- Receive your card within 3 5 business days.
- Should your name exceed 40 characters, kindly visit any OCBC branch to apply.
- Please ensure your personal particulars in your Singpass has been updated before you apply.

NOTE: THE FOLLOWING INSTRUCTIONS ARE BASED ON MOBILE VIEW





LINKING YOUR FRANK DEBIT CARD TO AN OCBC ACCOUNT

DO NOT HAVE AN OCBC ACCOUNT?

Select "Create an OCBC account". If you select this option, a FRANK Savings Account will automatically be opened for you and tagged to your FRANK Debit Card.

YES! I HAVE AN OCBC ACCOUNT!

- When entering your OCBC account number, kindly ensure the following:
 - Enter your 12-digit bank account number (without dashes between digits)
 - Account is not dormant.
 - Account type is eligible for tagging of Debit Card (e.g., FRANK Savings Account, OCBC 360 Account, OCBC Statements Savings Account, OCBC Monthly Savings Account, OCBC Bonus+ Savings Account).

Note: The FRANK Debit Card CANNOT be tagged to the following bank accounts.

- A savings/current account with an existing FRANK Debit Card linked.
- A joint savings account.
- Current/Savings account with a negative balance.
- Plus! Savings Account.
- Non-OCBC bank account.

Tax Residency Declaration 6	TAX RESIDENCY DECLARATION
Please indicate your country of Tax Residency . We are collecting this information in compliance with the relevant tax regulations. Help us ensure the information is accurate and up to date. Singapore	6 If you are required to pay income tax, select the country of your tax residency.
United States 7	If you are NOT required to pay income tax, select the country of your nationality. (e.g., if you are Singaporean, select "Singapore". If you are Malaysian, select "Malaysia")
	If you are a US Citizen, it is mandatory to declare your Taxpayer Identification No. (TIN) / Social Security No. (SSN) is mandatory.
	If you were born in the US but you are no longer a Tax Resident, please provide one of the following documents: • Certificate of loss of Nationality of the U.S. • Form I-407.



within a few minutes notifying you of the approval.

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You will need an OCBC account to link your debit card to Enter my OCBC account number 5

- Create an OCBC account 4
- Beneficiary owner declaration
- An OCBC Saving Account will be opened for you. You are required to be the beneficial owner and ultimately own or have effective control of the OCBC Saving Account. Please confirm if you are the beneficial owner of the account and ultimately own or have effective control of the OCBC Saving Account. If not, application will not be processed.

Should OCBC require further documents to be submitted, you will receive an email or phone call from the bank within 3-5 working days. Upon submission of the required documents, you will receive an SMS or email within 3-5 working days if your application is approved.

If your application is not approved, you will be notified by SMS within 7-10 working days.





